

Standing with Giants Event Volunteer

Line Manager:	Joel Fox, Visitor Experience Manager
Department:	Visitor Experience
Based at:	Waddesdon Manor, Grounds

Purpose of this role within Waddesdon Manor:	This role has been designed to ensure that our visitors get as much out of their day as possible when visiting the Standing with Giants installation in Autumn, running from 21st October – 29th November 2026. You will be providing directional information and a friendly face to answer questions. The role is very much a visible, with an emphasis on interacting with and supporting visitors. <i>There may be, on occasion, opportunities to volunteer with our Community Engagement team to support groups visiting Standing with Giants– more information will be sent out closer to the time.</i>
---	--

Key elements of this role:	• Providing a recognisable point of contact and welcome/farewell for visitors, answering questions and providing directional information • Engaging visitors in the messaging behind the Standing with Giants installation • Assisting with access, including wheelchair loaning • Monitoring and helping to maintain general presentation, including litter picking to keep the installation immaculate • This is a radio-carrying post
You will be volunteering closely with:	Visitor Experience Assistants and Roaming Grounds Hosts, who are also based outside in the grounds throughout the day.

The role will suit you if you are:	• Approachable, friendly, well presented with confident interpersonal and communication skills • Outgoing, enthusiastic and positive with a passion for fantastic visitor care and reliable with good time keeping • This is an all-weather post-based outdoors so an enthusiasm for the outdoors is a must! A level of fitness is also desirable • Emotional resilience needed due to the emotive nature of the topic
---	---

Training and induction	During the induction you will be asked to complete all required training of all volunteers and any role specific training.
H&S and other considerations	• You will be asked to read through a risk assessment and method statement before you begin your first shift

Waddesdon Manor, Near Aylesbury, Buckinghamshire, HP18 OJH

	- You will be asked to adhere to relevant policies and processes including safeguarding, health & safety, EDI - You will be asked to respect and uphold Waddesdon's values and our volunteer charter - Uniform and an all-weather coat will be provided
Volunteering sessions available:	The following sessions are available to sign up to during the core season: 10am-2:30pm (lunch break at 12pm) - Some earlier or later shifts may become available – Details TBC Volunteering is flexible. You can sign up for as many or as little as you'd like via our volunteer website.
Expenses	Reimbursement of travel costs between home and Waddesdon Manor is at 45p per mile, up to a maximum of 60 miles per round trip. From March 2027: Our sustainability goal is to reduce volunteer travel by 25% by 2027. This includes decreasing the maximum mileage for reimbursement from 60 to 40 miles per round trip from March 2027.

This is a voluntary role. The role profile is not legally binding or a contract.